

## QUALITY POLICY STATEMENT

Pwani University is committed to providing quality Teaching, Research, Community Outreach and opportunities for innovation for Sustainable Development that exceeds the expectations of its customers and stakeholders. This commitment reflects our vision to be a world-class University grounded on the values of respect for diversity, intellectual freedom, teamwork and partnership, integrity, excellence, accountability, creativity and innovativeness.

The University Management will plan, assess risks & opportunities, formulate and implement quality objectives, carry out monitoring & evaluation of achievement of objectives, pursue continual improvement of products, processes and services, and adopt best practices in change management based on the ISO 9001:2015 Standard and other applicable requirements.

Signed: // Albanda / b

PROF. MOHAMED S. RAJAB, Ph.D.

VICE CHANCELLOR

Dated: September 2017